

Risk and Audit Product Terms

The following additional product terms ("**Product Terms**") apply when the Client purchases access to the Diligent Service which is identified in the Order Form as **Enterprise Risk Management (ERM) and IT Risk Management (ITRM), Audit (including Internal Audit and Internal Controls), Robotics, ACL for Windows, ACL Analytics or ACL Analytics Exchange (AX)**. Any references to "Diligent Services" in these Product Terms shall only refer to the products identified above.

For the purposes of these Product Terms capitalized terms used herein but not otherwise defined have the meaning given to them in the applicable Diligent General Terms and Conditions.

1. Additional Terms

- 1.1. **Impact Reports.** Any subscription that includes Impact Report(s) includes one (1) Impact Report and up to a maximum of forty (40) consulting hours within each 12-month period during the subscription term to assist with creating the Impact Report template. Renewal subscriptions include up to eight (8) consulting hours during the 12-month subscription term to assist with maintenance and updating of Client's existing Impact Reports. Additional Impact Reports or hours can be purchased separately. Unused hours expire at the end of each 12-month period and are not carried over. Consultants assisting with Impact Reports may require administrative access to Client's account from a region that is outside of Client's region (i.e., Canada or India). Any additional consulting hours related to the Impact Reports included in a subscription above are subject to a statement of work entered into by parties which is governed by the terms of the Agreement.